



**Metrics**

**Tools**

Jira

IT BI (SpagoBI)

Reports

Dashboards

KPI

Hudson

Minimum

Average

Maximum

**Time spend on issues**

**Time spent on releases**

Total points of estimation remaining

In each of the states

Total time spent in man hours

Number of test of estimation remaining -

Should be near the same as the number of issues in release

**Number of times**

Issues which return to in progress

Issues which need rework

Issues which don't have fit criteria before coming to in progress

Issue comes in when sprint is already ongoing

The build has failed during release

Issues are not estimated

Issues don't have an understandable description

Test completed per release

Defects found per release

**States**

Unscheduled

Todo

Analysis

In Progress

QA

UAT

Done

**Processes**

**Bugs**

Time ellapsed before a bug is reported

Time bug is open based on priority

Time spent on fixing the bug

**Testing coverage**

Sonar

**Other**

Defects/KLOC

Number of remarks